

MOHAnet Certified Software Operator

The person, who - besides having general system and software knowledge at user level- ensures constant professional assistance and training for the stuff operating MOHAnet system.

The person, who can professionally operate and give education for Mercurio Commander, Mercurio Observer, Mercurio Datamatic, Android Commander and Android Observer softwares. The person, who has deployer and user knowledge of the products and related configuring softwares of MOHAnet.

Course's length of time: 3 days (3x6 hrs)

Modul to be fulfilled beforehand: MOHAnet Certified Dispatcher

I. Mercurio Commander

1. Mercurio Commander software knowledge 4x45 minutes

- Installing and updating software
- Checking software's updatability
- Taking up and configuring correctly the clients in case of any MOHAnet service type
- Code table knowledge, special variants knowledge
- Managing users, recording new user, modifying passwords
- Setting map tracking
- Detailed knowledge of intervals
- Detailed knowledge of system to be notified
- Saving detailed data of event query, executing tasks with Excel program
- Creating client groups and sorting clients into client groups
- Setting operators' accesses per client groups
- Review of Contact ID code used for signal sending

a. Practical exercises for Mercurio Commander 2x45 minutes

- Alarm related tasks
- Client related typical tasks
- Query related typical tasks
- Administration related typical tasks

b. Mercurio Commander's devices

6x45 minutes

Detailed knowledge of deploying device, services and signals of the device in Mercurio Commander.

Devices:

- Patrol
- MedCare
- VARIO
- ALARM
 - BUS
 - PSTN
- Elevator
- Firesignal
- Checkpoint
- Thermowatch
- DataCargo

c. Mercurio Observer practical exercises

4x45 minutes

- Installing/ updating software
- Checking software's updatability
- Taking on and configuring correctly the vehicles
- Managing users, taking on new users, modifying passwords
- Saving route letter and raw data, executing tasks with Excel program
- Creating vehicle and company groups, sorting vehicles into groups
- Setting operators' accesses per groups

d. Mercurio Observer's device:

1x45 minutes

Detailed deploying device knowledge, services and signals of the device in Mercurio Observer.

- Navigator

e. Mercurio Datamatic general knowledge

1x45 minutes

General software usage and deployment knowledge.